



MISSISSIPPI WELDERS SUPPLY CO., INC.

Automation and Value Engineering Technician

MWS Territory

Position Summary:

The Automation and Value Engineering Technician is responsible for providing effective equipment or process troubleshooting and repair for CNC cutting tables, robots, robotic peripherals and other related automated equipment along with value added activities including Inspections, qualifications, process improvements, efficiency improvements and welding related customer support. This position also assumes direct responsibility for providing outstanding customer service during each service, upgrade, repair or process related transaction from start to finish, using discretion and judgment to satisfy customer needs.

Education & Knowledge Requirements:

Fluent in robot pendant, programming and troubleshooting on multiple brand platforms a huge plus. Degree in Electronics Technology, Welding Technology, Electro-Mechanical Technology preferred, or equivalent industry experience. Thorough understanding of Automation Department operations; Currently possess or have the ability to obtain certification for Motoman, Panasonic, OTC, Lincoln/Fanuc repair and or programming schools within 12 months of position acquisition as needed. Have an in depth understanding of electrical theory, schematic reading, electromechanical systems, and electrical component identification. Currently a Certified Weld Inspector (CWI), Senior Certified Welding Inspector (SCWI) or able to obtain credential within 12 months. Must possess a valid driver's license.

Experience:

5 years' experience is preferred in welding automation or industrial supplies business, metal fabrication robotic repair technician, automation builder, robotic programmer, quality control or process specialist.

Primary Responsibilities:

- Responsible for all aspects of effective customer service within the Automation Department.
- Present and explain products and services to customers and assist in meeting their needs through all stages of each transaction.
- Maintain a high level of MWS product knowledge in order to keep customers educated and informed on industry products and standards.
- Explore and research new products and repair techniques to use within the Automation Department.
- Work with vendors regarding orders, new product introductions, application issues, defective products, product promotions and service concerns.
- Follow MWS safety policies, procedures, and goals.

Travel and Scheduling Requirements:

- Daily out of town travel to service, the MWS market area.
- Out of town and overnight travel for customer projects per business demand.

Interested candidates should apply to Lisa Lorsch, HR Manager via e-mail, lisal@mwsco.com.